

Links to relevant agencies in the partner countries of the project

ENGLAND and WALES

To complain in England, please contact either the Patient Advice and Liaison Service (PALS) - each hospital Trust has one, and/or your local independent Complaints Advocacy Service (ICAS).

To complain in Wales, please contact your local Community Health Council.

For general information, contact MindinfoLine: 0845 766 0163, open Monday to Friday 9:15am to 5:15pm, Mind, Po Box 277, Manchester, M60 3XN, e-mail info@mind.org.uk or the Disability Rights Commission via www.drc-gb.org

Other EUROPEAN COUNTRIES

To find out information on relevant agencies in European countries not mentioned above, please contact Mental Health Europe – Santé Mentale Europe, Mental Health Europe – Santé Mentale Europe (MHE), Boulevard Clovis 7, B-1000 Brussels, Tel. + 32 2 280 04 68, Fax + 32 2 280 16 04, E-mail: info@mhe-sme.org